

# FY 2021 TWC Annual Report Outline

## Message from Commissioners

- Introduction
- Reference to TWC continued recovery, quick reference to economy
- Reference to how essential TWC is to strengthening the economy, the major role it plays in fueling the workforce. TWC plays vital role, not passive.
- Reference to Middle Skills Initiative – Filling the Gap Going Forward. We are critical connector.
- Conclusion, summary, appreciation for OOG and Legislature

## 2021’s Biggest Achievements *(infographic)*

## TWC Mission Statement

## How We Work

## TWC’s Role in Recovery Efforts for Businesses & Employers

- Featured stories
- Closing narrative on additional programs not featured in the stories. This will be generated from relevant program information from this list:
  - *Business Services, Skills Development Fund Training, VR Business Relations, High Demand Job Training, Texas Industry Partner Program, Self Sufficiency Fund, Online Job-Matching Resources, Shared Work Unemployment Benefit Program, Small Business Programs (Skills for Small Business, Governor’s Forums), Employer Information and Assistance (TCEs, EFTE, TBT), Unemployment Compensation Fund, Labor Market Information, WOTC Certifications, Specialized Ag Services*

## Getting Texans Trained, Upskilled and Back to Work

- Featured stories
- Closing narrative on additional programs not featured in the stories. This will be generated from relevant program information from this list:
  - *Childcare Services (Texas Rising Star Program, Child Care Provider Scholarships), Employment Services, Labor Law (Payday Law, Wage Claims, Child Labor), Adult Education and Literacy, Career Planning Information (LMCI), Workforce Training Programs, UI Benefits and Rapid Response Services, Innovative Technologies to Better Serve Texans, Pandemic/Disaster Unemployment Assistance, Assisting Dislocated Workers, Trade Affected Workers, Migrant Farm Workers*

## Building Tomorrow’s Workforce to Meet the Needs of Today

- Featured stories
- Closing narrative on additional programs not featured in the stories. This will be generated from relevant program information from this list:

- 1           ○ *Workforce Career and Education Outreach Specialist Pilot Program, Texas Career Signing*
- 2            *Day, Texas Pathways to Reentry, Dual Credit, Externship for Teachers Initiative,*
- 3            *Apprenticeships and Trades, Jobs and Education for Texans*

4 **Inclusive Means Representative of All - Successfully Helping Veterans,**  
5 **Individuals with Disabilities and Foster Youth Find Careers in a Competitive**  
6 **Market**

- 7           • Featured stories
- 8           • Closing narrative on additional programs not featured in the stories. This will be generated from
- 9            relevant program information from this list:
  - 10           ○ *Texas Veterans Leadership Program, College Credit for Heroes, Hiring Red, White & You!,*
  - 11            *Resources for Veterans, Online Resources for Veterans, Veteran’s Network, Texas*
  - 12            *Operation Welcome Home, TexasOperationWelcomeHome.com, Welcome Home Texas*
  - 13            *Transition Alliance, Military Family Support Program, Skills to Transition Program, We*
  - 14            *Hire Vets, Veteran’s Workforce Outreach Initiative as well as Employment Services,*
  - 15            *Assisting People with Disabilities, Texas Workforce Solutions-Vocational Rehabilitation*
  - 16            *Services, Purchasing from People with Disabilities, Pre-Employment Transition Services,*
  - 17            *Services for Individuals who are Blind or Visually Impaired, Texas HireAbility, Foster*
  - 18            *Youth and Transitioning Adults, Choices Employment Assistance Program, SNAP Benefits,*
  - 19            *NCP Choices Program, Labor and information about TWC Transition Centers.*

20 **Protecting and Serving All Texans**

- 21           • Featured stories
- 22           • Write-up will be generated from relevant program information from this list:
  - 23           ○ *Civil Rights, Career Schools & Colleges, Regulatory Integrity Services, RPI Initiatives,*
  - 24            *Office of Internal Audit, Tax Department of Misclassification of Workers*

25 **It’s a Team Effort**

- 26           • Featured stories
- 27           • Infographic: Each Board, Board Expenditure, # of offices, contact information
- 28           • Board Map
- 29           • Infographic:
  - 30            • Innovation Award Winner – Board 1: NAME
  - 31            • Innovation Award Winner – Board 2: NAME
  - 32            • Innovation Award Winner – Board 3: NAME
  - 33            • Innovation Award Winner – Board 4: NAME
  - 34            • Innovation Award Winner – Board 5: NAME
  - 35            • # Million Workers in Texas
  - 36            • 28 Local Workforce Development Boards

37 **Appendices**

- 38           • Unemployment Compensation Trust Fund Table

- 1           ○ Data/Numbers provided by CFO
- 2       • Civil Rights Tables:
- 3           • Statewide Agencies New Hires and Workforce Summary
- 4           • Employment Discrimination Complaints
- 5           • Housing Discrimination Complaints
- 6           • State Agency Policy Reviews & Discrimination Complaints